

## **Crown Pools and Fore Street Admissions Policy**

### **Supervision and Age**

- A responsible adult over the age of 16 years is required to accompany children under the age of 8 years old in all parts of the building and in the water at all times.
- One adult is only allowed to supervise two under 8's at any one time in the water.

### **Clothing and swimwear**

All customers visiting the leisure centre premises are expected to wear appropriate clothing. When using the swimming pool all customers are to wear appropriate swimwear. Appropriate swimwear includes the following: swimming trunks, swimming shorts (including knee length shorts e.g. board shorts), swimming costumes, swim-dress, bikini's, tankini's, burkini's, Hijoods (or other similar swimwear). Under certain circumstances close fitting plain t-shirts may also be worn in addition to swimwear at the discretion of the Pool Supervisor.

No clothing that has been worn outdoors is permitted in any of our swimming pools.

### **Photography**

No photography or filming is permitted anywhere in the changing rooms. Photography and filming are also not permitted from the balconies. No underwater photography is permitted in any of our pools.

Any poolside photography must be agreed by the Pool Supervisor prior to it being taken.

### **Staff instructions**

All members of the public using the facilities in Crown Pools and Fore Street are expected to follow the instructions of the staff at all times. These instructions are to ensure your safety and the safety of the users around you. Failure to follow these instructions may lead to you being removed from the facilities.

### **Verbal and Physical Abuse**

Ipswich Borough Council believes that everyone in the community has the right to be treated with dignity and respect and that harassment or abuse of its staff, councillors or any of its customers or other members of the public is totally unacceptable and will not be tolerated. Police may be contacted and legal action may be pursued.

### **Removal from premises/banning**

In the event a user does not comply with the terms and conditions set out in the above Admissions Policy or in the Council's Code of Conduct relating to swimming pools, the Council reserves the right

at any time: (a) to remove a user from the swimming pool and/or leisure centre premises; and/or (b) to ban a user from future use of the swimming pool and/or leisure centre premises for such time as considered appropriate in the Council's absolute discretion.

#### Limitation of liability

The Council (except so far as it is prohibited by law) accepts no liability for any loss or damage incurred by any user or of any of their belongings arising out of the use of the Council's swimming pool or leisure centre premises.